



## Terms and Conditions & Release of Liability Waiver

Revision Date: February 24, 2020

In consideration of being permitted to have my animal(s) attend Daycare or to be Boarded at 2228733 Alberta Ltd o/a Little Paws Inn (Referred to as "LPI" hereafter) I hereby agree to the following provisions:

### TERMS AND CONDITIONS:

1. Little Paws Inn reserves the right to accept or decline any dog into the facility at any time and for any reason.
2. Dogs must be dropped off prior to 1 pm. Half days are 5 hours or less. Daycare bookings are encouraged in order to ensure a safe staff to dog ratio. Overnight Boarding Bookings are mandatory with a minimum of 24 hours notice. A Valid Credit Card will be needed at time of booking an Overnight stay.
3. Puppies are welcome after their second round of vaccinations. Puppies 7 months or older must be spayed or neutered.
4. All dogs must be vaccinated and proof of vaccination may be required at time of registration. Vaccines must include Rabies, DHPP and Bordetella (Kennel Cough). Dogs not vaccinated for medical reasons must be accompanied by a veterinarian letter of exemption.
5. If a dog requires medication to be administered, the owner must supply the medication with clear directions of use.
6. Dogs cannot attend daycare with any contagious condition. Example: Kennel Cough, pink eye etc. If the dog does show signs of a contagious condition, it will be removed from the social environment at the owners expense.
7. Should your dog require veterinarian attention for any reason, Little Paws Inn reserves the right to use the veterinarian of their choice.
8. Clients must supply LPI with updated vaccinations.
9. Refunds are at the discretion of the Management and will be assessed on an individual basis. If your dog is no longer able to attend daycare, packages that were purchased can be transferred to another dog at a charge of 20% of the remaining days, providing the transferee meets all daycare requirements. Approved refunds may incur a 20% administration fee.
10. Dogs will only be released to the guardian or to any of the pre-authorized names listed on the Registration form that was completed by the guardian prior to the first visit.
11. 24 hour cancellation notification is required. Phone: 780-757-2971, email: [info@littlepawsinn.ca](mailto:info@littlepawsinn.ca). Should no cancellation notice be provided then a \$50.00 charge will be charged to CC or placed on file.
12. Payment by cash, debit, VISA, MasterCard or cheque (cheques can be made out to Little Paws Inn). Dishonored cheques will be charged \$25.00 back to the client.
13. All photographs taken of animals attending our facility will remain the property of Little Paws Inn and will be used at the discretion of management. The photographs may be used for such purposes as Website, Facebook, Twitter, and possibly advertising purposes. Should you not be agreeable, please advise management.



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### RELEASE OF LIABILITY WAIVER:

1. I acknowledge that:
  - a. In admitting my animal(s) to LPI facility and allowing my animals to use the facility and services provided by LPI, LPI is relying solely on my representations that my animal(s) is in good health and has not harmed or shown aggressive behavior towards any person, animal or object.
  - b. LPI is a cage free environment and I accept that there are inherent risks associated with such an environment, including but not limited to:
    - i. Transfer of illness, such as kennel cough; Injuries such as broken nails, abrasions, cuts and Behavioral problems.
  - c. Although LPI carefully screens all applicants, occasionally it is discovered that this is not an appropriate environment for every animal. LPI retains the discretion to temporarily or permanently remove my animal(s) from the daycare at any time.
  
2. I agree that:
  - a. I am solely responsible for any loss, damage or harm caused or contributed by my animal(s) while it is attending services at LPI. and in the case that I cannot be contacted at the number provided by me and/or in the event of an emergency where contact is not reasonably practicable then LPI, its employees, agents and/or representatives may take immediate action.
  - b. I am responsible for all costs associated with clause 2(a) and will provide LPI or the Veterinary clinic with my credit card details so that it may be charged for the payment of such costs, (if requested), and I hereby authorize the use of my credit card use for those purposes: (Credit Card information is not held on file unless permission to do so).
  - c. I will abide by the rules set out in the "Little Paws Inn Terms & Conditions and Waiver and Release of Liability", accepting all terms, conditions and statements contained within.
  
3. I release LPI, its Directors and Officers and its employees, assistants and agents, from all liability, claims, losses, actions or damages which I or my dog(s) may sustain while at a LPI facility and, further, indemnify LPI from any and all claims, losses, actions or damages of every kind and nature whatsoever, arising directly and indirectly, from my animal(s) presence at a LPI facility, participation in activities or use of service, including, but not being limited to, any legal claims and medical expenses.

I have read and understand the Terms and Conditions as well I have read and understand the Waiver. By my signature below, I agree to it's entirety.

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_